

# Senior EBusiness Oracle Database Administrator

## Our organisation

Atradius provides trade credit insurance, surety and collections services worldwide through a strategic presence in 50 countries. Atradius has access to credit information on 200 million companies worldwide. Its credit insurance, bonding and collections products help protect companies throughout the world from payment risks associated with selling products and services on trade credit. Atradius forms part of Grupo Catalana Occidente, one of the leading insurers in Spain and worldwide in credit insurance.

## Unit / Team

The CTO function is part of Information Technology Services and provides infrastructure, security, technical services, service management and support services for the Atradius group and its customers.

Within the CTO **the Oracle Database Team** are responsible for the delivery and management of our Oracle database estate that support our key applications and systems

## Job description

The Senior Oracle Database Administrator role is responsible for providing **EBusiness Suite** DBA Support activities along with core Database Administration services for the business and its customers including the installation, configuration, upgrade, administration, monitoring, and maintenance of Oracle Databases.

The role must ensure all our databases are fully covered for operational support meeting Incident and Change SLAs, logging and monitoring, backup and recovery, operational reporting, 24x7 on-call support, operational documentation and security compliance. We work within a formal ITIL framework, and the Senior Oracle DBA is expected to support this way of working.

## Responsibilities

- In-depth experience and knowledge of **Oracle EBusiness 12.2** architecture, installation, configuration, cloning and performance tuning to support our key Finance system.
- Experience with installing, configuring, and supporting ODI would be considered a plus.
- Develop and maintain specialist knowledge of Oracle database concepts, object and data modelling techniques and design principles and a detailed knowledge of database architectures, software, and facilities.
- Broad knowledge of the Oracle database product stack.
- Provide professional consultancy advice on complex requests. Attend meetings to present proposals and solutions to stakeholders and contribute to planning activities, the production/maintenance of the relevant technical roadmaps and technical documentation.
- Set standards for database and application administration, ensuring that procedures are documented, maintained, and followed for all routine database administration activities.
- Produce and maintain plans for backup and recovery of database, high availability and disaster recovery advising stakeholders on best practise and ensuring plans meet the business need.
- Manage database and application configurations including installing, patching, upgrading software servers and application tools, ensuring that all standard procedures are observed, applying fixes, and maintaining documentation.
- Participating in the team on-call rota providing a 24/7 support to customers

## Key Job requirements

- Significant experience in **Oracle EBusiness** and RDBMS and associated technologies
- The candidate **requires eligibility to work from** either **Cardiff, UK** or **Madrid, Spain**
- You have knowledge and experience of using Data Guard configuration, RAC (Real Application Clusters) Oracle Enterprise Manager, Golden Gate and RMAN
- You have good Unix Shell programming, SQL and PL/SQL skills, Ansible automation experience would be considered a plus.
- You work independently and are self-directed.

- You're a self-starter with great problem-solving skills, and you continuously look for ways to improve things.
- Experience of working in a global commercial enterprise level organisation
- Experience of working in a 24x7 operational environment
- Degree level education or relevant work experience
- ITIL certification or relevant experience
- Good spoken and written English

### Competencies

- Have vision and motivation to provide excellent customer service and relationships.
- Be challenged to work in a dynamic, international, and demanding environment.
- Be willing and able to learn skills and use new tools and methods.
- Demonstrate tactical and strategic thinking for improving IT services.
- Be capable of working both independently and in a team.
- Be eager, a hard worker, proud to deliver professional quality results.
- Be creative yet responsible – a problem solver and enabler.

### What do we offer?

- A dynamic, international, and challenging work environment
- Training and support to reach your full potential including the opportunity for continuous professional development.
- Attractive terms and conditions, including competitive salary, pension package and a range of flexible benefits and rewards.
- Challenging tasks with individual development and training opportunities

### Equal opportunities for all

The success of our organisation stands with the quality of our people and the ideas they have. Insights and innovative solutions for our customers are the result of an interplay of cultures, knowledge, and experience. That is why diversity is extremely important to Atradius. To ensure that all colleagues within Atradius can develop their qualities, we promote an inclusive culture in which everyone feels involved and valued. We encourage and welcome everyone to apply to our positions.

### I am Atradius! - Do you want to know who we are?

Get to know Atradius colleagues in this video:

<https://www.youtube.com/watch?v=NnsgT04OpTU&t=4s>

*Atradius is a global provider of credit insurance, bond and surety, collections and information services, with a strategic presence in over 50 countries. The products offered by Atradius protect companies around the world against the default risks associated with selling goods and services on credit. Atradius is a member of Grupo Catalana Occidente (GCO.MC), one of the largest insurers in Spain and one of the largest credit insurers in the world.*

You can find further information on our website: <https://group.atradius.com>

### **USE THE FOLLOWING FOR COLLECTIONS AND DELETE THE ABOVE:**

#### **Atradius Collections**

*Atradius Collections provides efficient, quick and flexible solutions to collect domestic and international trade debts. With a global network of collections specialists, lawyers and insolvency practitioners worldwide, Atradius Collections serves over 15,000 customers, supporting them to reduce client's trade risks through our efficient Business to Business focused trade invoice collections services such as Standby Services, Invoice Verification and Factoring transactions. Atradius Collections is a business unit of Atradius Group, which forms part of Grupo Catalana Occidente, one of the leading insurers in Spain and worldwide in credit insurance.*