

B2B Collector

\$23 hourly plus commission

Atradius Collections

Atradius Collections provides efficient, quick and flexible solutions to collect domestic and international trade debts. With a global network of debt collection specialists, lawyers and insolvency specialists, Atradius Collections serves more than 15,000 customers and helps them mitigate their customers' trade risks through our efficient, business-to-business focused credit management services.

Atradius Collections is a business unit of the Atradius Group, which is part of Grupo Catalana Occidente, one of the largest credit insurers in Spain and worldwide.

- Atradius Collections has a global success rate of **79.3%**
- We offer services in **96%** of the world
- We handle over **100.000** cases annually
- We service over **10.000 clients** worldwide
- We are connected to over **480** agencies and law firms globally

Job Description

As a Collector you will be responsible for the recovery of monies owed to clients in respect of credit insured transactions, bonds and of uninsured debts placed for collections.

In this position your key responsibilities will be:

- Direct debt chasing via the telephone as well as liaison with 3rd party debt collectors, legal representatives and/or administrators/receivers via telephone and email.
- Establishing and sustaining effective relationships with clients, debtors, and third-party stakeholders.
- Managing a portfolio of debts, implementing the agreed processes and systems to achieve desired goals and results.

Requirements for the role:

- A strong customer service background (this role would suit someone who has experience in other industries such as the service industry or retail)
- Experience in debt collection, preferably within the business to business environment is desirable but not essential
- Result-oriented with strong initiative and drive to succeed
- Excellent communication and negotiation skills
- Ability to organize workload and prioritize in order to achieve deadlines
- Works well with others
- Language skills: English (any other language is an asset)

What do we offer?

Atradius Collections is a global employer, operating in over 40 countries. We are committed to supporting our employees' development and promoting a healthy work-life balance. In addition to a positive and supportive working environment we offer:

- Competitive salary and commission scheme
- Opportunity for international business travel
- Full suite of benefits – healthcare, 401k
- PTO, sick time and 19 paid holidays
- Education assistance
- International movement programme (the opportunity for work for two weeks in another office location worldwide)
- Employee discounts
- Hybrid working (2 days homeworking a week)

Equal opportunities for all

The success of our organisation stands with the quality of our people and the ideas they have.

Insights and innovative solutions for our customers are the result of an interplay of cultures, knowledge and experience. That is why diversity is extremely important to Atradius. To ensure that all colleagues within Atradius can develop their qualities, we promote an inclusive culture in which

everyone feels involved and valued. We encourage and welcome everyone to apply to our positions.

I am Atradius! - Do you want to know who we are?

Get to know Atradius colleagues in this

video: <https://www.youtube.com/watch?v=NnsgT04OpTU&t=4s>