

Senior Business Process Designer

Atradius

The Atradius Group provides trade credit insurance, surety and collections services worldwide, and has a presence through 160 offices in 52 countries. The products offered by Atradius protect companies around the world against the default risks associated with selling goods and services on credit.

At Atradius, we believe in personal development and the Growth Mindset. Our Culture is based on teamwork, reliable accountability, constantly improving and unrivalled service. Read on more on our Career site: <https://careers.atradius.com/en/careers>.

Department Description

The department named PPU (Project and Process Unit) supports Atradius' transformation journey in partnership with the whole Atradius organisation, steering business change through innovation and new developments in information technologies and process improvement. Besides portfolio management, the department contains teams for project management, product owners, (business- and process-) analysts and business enterprise architecture. In our organization, we are looking for a **Senior Process Designer** in the team Process Design & Business Enterprise Architecture.

Job Description

The Senior Process Designer is responsible for designing and improving processes using LEAN methodologies. They utilize innovative technologies in process design where appropriate. Develop a clear understanding of the current processes. Analyse the efficiency and effectiveness of these processes. Identify areas for improvement and initiate and manage the implementation of these improvements. You will parts of the process improvement initiatives using LEAN as the methodology under guidance of an Expert Process Designer.

We are looking for someone who:

- Is challenged to work in a dynamic, international and demanding environment.
- Is willing and able to learn continuously and develop skills.
- Is capable to work both independently and be an effective team player.
- Is an eager, hard worker, proud to deliver professional quality results.
- Creative yet responsible – a problem solver and enabler.

Deliverables

- Advanced process analyses and process designs
- LEAN methodologies and principles in process design and improvement (incl. KPIs)
- Implementation plans / change management strategies (incl. execution)
- Advisory reports with cost-benefit analyses (business cases)
- Training material for other colleagues (e.g. junior process designers)

Top 5 Main Activities:

- Design, improve and maintain (Business) processes (BPMN 2.0)
- Implement LEAN methodologies and principles in process design and improvement
- Utilize innovative business process design working methods and technologies
- Undertake autonomous assignments or project engagements as required
- Assisting with implementing new working methods and technologies in the Process Design team

Top 7 SFIA Skills:

- Business Process Improvement (BPRE, Level 6)
- Emerging Technology Monitoring (EMRG, Level 5)
- Knowledge Management (KNOW, Level 5)
- Stakeholder Relationship Management (RLMT, Level 5)
- Learning and Development (ETMG, Level 5)
- Project management (PRMG, Level 5)
- Service level management (SLMO, Level 5)

Mandatory Qualifications:

- Degree in Business, Management, or a related field

- Extensive experience in process design
- LEAN certification
- Experience with innovative design, working methods and technologies
- Advanced certification in LEAN or process improvement methodologies.

What do we offer?

- A dynamic, international and challenging work environment
- **Hybrid model 2 days/week** remote.
- Training and support to reach your full potential including the opportunity for continuous professional development
- Attractive terms and conditions, including competitive salary, pension package and a range of flexible benefits and rewards
- Challenging tasks with individual development and training opportunities

Equal opportunities for all

The success of our organisation stands with the quality of our people and the ideas they have. Insights and innovative solutions for our customers are the result of an interplay of cultures, knowledge and experience. That is why diversity is extremely important to Atradius. To ensure that all colleagues within Atradius can develop their qualities, we promote an inclusive culture in which everyone feels involved and valued. We encourage and welcome everyone to apply to our positions.

Do you have any questions about our offer?

Cleo GLERUM, Human Resources, is available by e-mail at Cleo.Glerum@atradius.com.

I am Atradius! - Do you want to know who we are?

Get to know Atradius colleagues in this video:

<https://www.youtube.com/watch?v=NnsgT04OpTU&t=4s>

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You can find further information on our website: <https://group.atradius.com>