

Expert Process Designer

Atradius

The Atradius Group provides trade credit insurance, surety and collections services worldwide, and has a presence through 160 offices in 52 countries. The products offered by Atradius protect companies around the world against the default risks associated with selling goods and services on credit.

At Atradius, we believe in personal development and the Growth Mindset. Our Culture is based on teamwork, reliable accountability, constantly improving and unrivalled service. Read on more on our Career site: <https://careers.atradius.com/en/careers>.

Department Description

The department named PPU (Project and Process Unit) supports Atradius' transformation journey in partnership with the whole Atradius organisation, steering business change through innovation and new developments in information technologies and process improvement. Besides portfolio management, the department contains teams for project management, product owners, (business- and process-) analysts and business enterprise architecture. In our organization, we are looking for a **Senior Process Designer** in the team Process Design & Business Enterprise Architecture.

What does this look like in concrete terms?

The Expert Process Designer is responsible for leading the design and improvement of processes amongst others using LEAN methodologies.

Develop a clear understanding of the current processes. Analyse the efficiency and effectiveness of these processes. Identify areas for improvement and initiate and manage the implementation of these improvements. You will lead the process improvement initiatives using LEAN as the methodology.

Key activities

- Lead the design and improvement of processes.
- Implement LEAN methodologies and principles in process design and improvement.
- Utilize RPA and machine learning technologies in process design where appropriate.
- Undertake autonomous assignments or project engagements as required.
- Jointly responsible, along with Business Enterprise Architects, for maintaining and improving the organization's operating model.

Mandatory Qualifications:

- Degree in Business, Management, or a related field.
- Extensive experience in process design.
- LEAN certification.
- Experience with RPA and machine learning technologies.
- Optional Qualification: Advanced certification in LEAN or process improvement methodologies.

Top 5 Main Activities:

- Process design and improvement.
- Implementation of LEAN methodologies.
- Utilization of RPA and machine learning technologies.
- Undertaking autonomous assignments or project engagements.
- Team management and professional development.

Top 7 SFIA Skills:

- Business Process Improvement (BPRI, Level 7)
- Quality Management (QUMG, Level 7)
- Emerging Technology Monitoring (EMRG, Level 6)
- Knowledge Management (KNOW, Level 6)
- Consultancy (CNSL, Level 6)
- Stakeholder Relationship Management (RLMT, Level 6)
- Learning and Development Management (ETMG, Level 6)

What do we offer?

- A dynamic, international and challenging work environment
- **Hybrid model 2 days/week** remote.

- Training and support to reach your full potential including the opportunity for continuous professional development
- Attractive terms and conditions, including competitive salary, pension package and a range of flexible benefits and rewards
- Challenging tasks with individual development and training opportunities

Equal opportunities for all

The success of our organisation stands with the quality of our people and the ideas they have. Insights and innovative solutions for our customers are the result of an interplay of cultures, knowledge and experience. That is why diversity is extremely important to Atradius. To ensure that all colleagues within Atradius can develop their qualities, we promote an inclusive culture in which everyone feels involved and valued. We encourage and welcome everyone to apply to our positions.

Do you have any questions about our offer?

Cleo Glerum, Human Resources, is available by e-mail at cleo.glerum@gmail.com.

I am Atradius! - Do you want to know who we are?

Get to know Atradius colleagues in this video:

<https://www.youtube.com/watch?v=NnsgT04OpTU&t=4s>

Atradius is a global provider of credit insurance, bond and surety, collections and information services, with a strategic presence in over 50 countries. The products offered by Atradius protect companies around the world against the default risks associated with selling goods and services on credit. Atradius is a member of Grupo Catalana Occidente (GCO.MC), one of the largest insurers in Spain and one of the largest credit insurers in the world.

You can find further information on our website: <https://group.atradius.com>